

# NEWSLETTER

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MEDICAL  
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ASSOCIATION

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The Newsletter is published for the members of the New York – New Jersey Chapter of the Medical Library Association.

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## From the Editors

Dear Chapter Members,

In this issue, new Chapter Chair Racheline Habousha recaps some major events of 2012. Latrina Keith presents highlights from the Quad meeting, and the *Kudos* column reports the awards given to members at that meeting and other news from members. An invitation to join roundtables at the upcoming national meeting is also included.

You will read about Hurricane Sandy's effects on the region and the impetus it has provided for renewed efforts toward disaster preparedness. Cathy Boss discusses potential threats to government funding of health care and research.

On happier notes, we're introduced to a new Chapter member, a library's 50th anniversary is celebrated, a great database for discovering community information is described, and a new group of nonfiction books is introduced for your reading pleasure.

We hope you are energized by the coming of the New Year. Please send any suggestions and contributions for future issues to the newsletter editors, Sarah or Karen.

Happy Reading!

The Editors  
February 2013

## From the Chair

**Racheline G. Habousha, MSLS**

Albert Einstein College of Medicine

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What a year it's been! Highlights for the Chapter ranged from a great four-chapter annual meeting to the destruction of Superstorm Sandy!

Under the leadership of Chair Nancy Glassman, there were several great initiatives, and the Chapter is in good shape. Thanks to CE Chair Dina Matsoukas and the Continuing Education Committee, we had successful CE opportunities, such as the EBM workshop taught by Connie Schardt from Duke University. Stay tuned to the Chapter website, newsletter and listserv for more exciting virtual and in-person learning occasions. Dina and the CE committee welcome your ideas regarding professional development.

In mid-October, NY-NJ joined with three MLA chapters – Mid-Atlantic (MAC), Southern and Philadelphia Regional – for a terrific Quad Meeting in the beautiful historic Tremont Plaza and Grand Hotel in Baltimore. The theme was Connections: with people, to improve services; with ideas, to reach the “Aha!” breakthrough moment; and reconnections with people, places or things. Chapter members Keydi Boss-Ohagan, Diana Cunningham, Helen-Ann Brown Epstein, Claire Joseph, Latrina Keith, Joey Nicholson and I participated in planning, steering, poster-judging and more.

The slate for the newly elected officers was approved at the annual business meeting during the Quad Meeting:

- Chair-elect: Mahnaz Tehrani
- Treasurer-elect: Mary K. Joyce
- Secretary: Irena Meyman
- 2 Board Positions (2 years): Shelly Warwick and Yingting Zhang
- 3 Nominating Committee Positions (2 years): Joanne Jahr, Robb Mackes and Shawn Manning
- Chapter Council Representative: Diana Delgado
- Chapter Council Alternate: Antonio DeRosa
- Nominee to the MLA Nominating Committee: Robb Mackes

Members were recognized for their service to the Chapter at the business meeting, as well. See Robin Wright's *Kudos* column for details.

Congratulations to all our new representatives and to our colleagues who were honored in Baltimore!

And then there was Superstorm Sandy! Our colleagues who live and work in lower Manhattan, Staten Island, Brooklyn, Queens, Long Island and New Jersey were hardest hit. A dramatic example is the NYU Ehrman Medical Library. Thankfully, the people we know who were impacted are safe and in the midst of recovery at home and at work. I believe I speak for

everyone in the Chapter in offering any help we can. If you have any suggestions of ways the Chapter can be of assistance, please let me know.

On a lighter note, our annual Spring dinner is on the horizon and we can look forward to another fun networking event with new and existing friends.

My predecessors have set the bar high, and with your help and support, I hope to continue in their manner. You can make our Chapter continue to be the best it can be. I encourage you to join committees and volunteer to plan activities. Please contact me with your ideas, comments, suggestions or concerns. I can be reached at [racheline.habousha@einstein.yu.edu](mailto:racheline.habousha@einstein.yu.edu) or 718.430.3108.

**Best wishes** for health, happiness and accomplishment in 2013!

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## Connections: 2012 MLA Quad Chapter Meeting

**Latrina Keith, MLS**

New York Academy of Medicine

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This year's Annual meeting was held at the historic Tremont Grand Hotel in Baltimore, MD, October 13-16, 2012. The theme of the meeting was connections, and we had the pleasure of "connecting" with our colleagues from the Mid-Atlantic, Philadelphia Regional and Southern Chapters.

The meeting kicked off on Saturday with outstanding CE courses taught by Connie Schardt (EBM: Introduction to Study Design and Critical Appraisal), Helen-Ann Brown Epstein and Colette Saccomanno (Demystifying Molecular Biology), Max Anderson (Information Anywhere: Mobile Technology, Libraries and Health) and Veronica Bielat (Instruction by Design: Creating Effective Instruction).

We were treated to three dynamic keynote speakers. On Sunday, Souzan Hawala-Druy talked about cultural competency for the health professions. On Monday, Dr. Jon Owant discussed managing "big data" in our libraries. DeEtta Jones closed the meeting by sharing her ideas on how strategy, structure and culture are models for high performance in leadership and management.

In between, we gained a plethora of knowledge from our colleagues who presented papers and posters, participated in panels and facilitated networking sessions. During the evenings, we indulged in the delicious offerings of downtown Baltimore, many within walking distance or a short bus ride on the free Charm City Circulator.

Many thanks to the exhibitors and sponsors for their contributions. Thanks also to the members of the program committee for their hard work to make this spectacular meeting possible.

## Kudos for Members

**Robin Wright, MSILS**

Lehman College/CUNY

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Congratulations to our members who won Outstanding Achievement Awards at the MLA Quad Chapter Meeting (NY-NJ /Southern/Mid-Atlantic/Philadelphia Regional) held at the Tremont Grand Conference Center, Baltimore, MD, on October 16, 2012:

### **Lifetime Achievement Award**

Lynn Kasner Morgan, Retired

Mount Sinai Medical Center, Gustave L. & Janet W. Levy Library

### **Outstanding Contribution by a New Member**

Karen Hanson

NYU Health Sciences Libraries

### **Outstanding Contribution by a Member**

Patricia Gallagher

National Information Center on Health Services Research and Health Care Technology

National Library of Medicine (Formerly of the New York Academy of Medicine)

### **This year's recipient for the Chapter Research Grant**

Catherine Boss

Jersey Shore University Medical Center, Booker Health Sciences Library

To study if home delivery of personalized consumer health information helps the recipient to make informed decisions about their health.

### **Retirements**

On Oct. 25, 2012, friends and colleagues came together at LouCás restaurant, in Edison, NJ to celebrate the retirements of two NY-NJ/ HSLANJ Chapter members:

Mary K. Joyce, MLS, Library Manager for the Shinn-Lathrope Health Science Library at Morristown Memorial Hospital, Morristown, NJ, retired in December 2012, after 18 years. Mary K., a past president of HSLANJ, is the Treasurer-Elect of the NY-NJ Chapter. She and her husband, Bill Joyce, are featured in a Donor Testimonial, "The Joyces: Keeping Their Employer Strong" on the Foundation for Morristown Medical Center's website.

Available online:

<http://www.f4mmc.org/How-Your-Gift-Helps/Donor-Testimonials/The-Joyces--Keeping-Their-Employer-Strong.aspx>

Juliette Ratner, MLS, retired in 2011, after 23 years as the Librarian for the Mountainside Hospital School of Nursing, Montclair, NJ. Juliette was a long-time HSLANJ representative to the Interagency Council for Information Resources in Nursing and a contributing author to Essential Nursing Resources, now in its 26th edition.

## Publications

Jackie Heller, a member of the Health Concerns Committee of the Reference and Adult Services Division of the Suffolk County Library Association, is a contributor to this year's *Diabetes Health Concerns Bibliography*. The bibliographies are published annually on a timely topic and serve as a reference tool and a collection development guide.

Available online:

<http://scla.net/rasd-main/wp-content/uploads/2012/12/2012-healthconcerns-diabetes.pdf>

Jackie also had an article published in the Nov/Dec 2012 issue of HealthLine, the Newsletter of the Hospital Library Services Program of the Long Island Library Resources Council.

Heller J. Selected resources on locating biological information on genes in the biomedical literature. LILRC Health Line. 2012 Nov/Dec; 25(5):2.

Available online: <http://www.lilrc.org/newsletter/hlspv25n5.pdf>

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## NN/LM Mid-Atlantic Region Update

**Renaë Barger**

NN/LM MAR Executive Director

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MAR staff has been saddened to hear of the loss and damages sustained at libraries in our region as a result of hurricane Sandy. Shortly after Sandy made landfall, MAR issued a message to public and medical libraries offering reference and ILL assistance to support emergency patient care, emergency response teams, public health workers, etc., during disaster recovery efforts. The MAR website was continuously updated with status reports as we learned of library closures and damages; and, the [MAR discussion list](#) and the [MARquee blog](#) were used to feature pertinent disaster resources.

In November, MAR hosted an in-person meeting and training for MAR staff and the NN/LM Middle Atlantic Region's newly identified [emergency preparedness state liaisons](#). This group is working with Dan Wilson, NN/LM Emergency Preparedness Coordinator, to plan an April 2013 hurricane summit for the NY/NJ area. The goal of the summit is to bring medical and public librarians together with emergency planners, first responders, public health workers and faith-based groups from the community to share best practices; facilitate communication and partnerships among information professionals and organizations with disaster-related responsibilities and discuss roles for libraries and librarians in supporting future disaster preparedness, response and recovery efforts.

Additionally, the March 28, 2013 '[Lunch with the RML](#)' webinar will provide a forum for librarians to share experiences and lessons learned from hurricane Sandy. Representatives from damaged or destroyed academic, hospital and public libraries will speak on the state of their library/institution immediately following the hurricane, response efforts, follow-up activities and

lessons learned to prepare for a future disaster. Rebecca Hamilton from the State Library of Louisiana will also present lessons learned from Katrina and changes they made that helped them prepare for later responses to Gus and Rita.

More details on the hurricane summit and ‘Lunch with the RML’ webinar are forthcoming.

I would like to close by offering a few tips to help you get prepared for a future emergency or disaster event:

1. Get to know your [NN/LM MAR emergency preparedness state liaison](#).
2. Stay informed about current disaster-related resources by joining the [DIMRC discussion forum](#).
3. Familiarize yourself with the [NN/LM Emergency Preparedness & Response Toolkit](#).
4. Take the 10-Step Approach to Service Continuity Planning – contact Missy Harvey, [mjharvey@pitt.edu](mailto:mjharvey@pitt.edu) for future offerings.
5. Get to know [DIMRC](#) .
6. Ask for training on disaster information resources – contact Michelle Burda, [mburda@pitt.edu](mailto:mburda@pitt.edu) for future offerings.
7. Take [Disaster Information Specialization](#) courses.
8. Join the [MAR discussion list](#) to receive weekly updates on emergency preparedness educational and funding opportunities.
9. Check out this article on the emerging role for the disaster information specialist:

Featherstone, R. M. (2012). The disaster information specialist: An emerging role for health librarians. *Journal of Library Administration*, 52(8), 731-753. doi: 10.1080/01930826.2012.746875  
<http://www.tandfonline.com/doi/full/10.1080/01930826.2012.746875>

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## Nursing and Allied Health

**Mary Doherty**

Medical Research Library of Brooklyn

Downstate Medical Center

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In this column on Nursing and Allied Health, I would like to review a topic which I covered some time ago. In our nursing program at Downstate, all students are required to take a course in which they study the status of a community. They cover topics ranging from health needs to housing to economics. Often, they use community districts or neighborhoods.

We have found that the best source for this community information is a database called [Infoshare](#). It is available from Community Studies of New York. This organization grew out of work done at Queens College, a branch of CUNY.

It is divided into sections on Demographics (population), Socioeconomics and Health.

Infoshare always references where the information came from, for example the Census Bureau or the New York City Department of Health.

The Demographics includes detailed data from the census taken every ten years. An updated average of this data is compiled every five years.

Socioeconomics covers data such as crime, poverty, etc.

Health includes incidence of reportable diseases such as tuberculosis and AIDS. It also includes data on cancer incidence and mental illness.

Infoshare also makes it possible to create charts that compare data from various areas such as boroughs or community districts.

As nursing, medical and public health programs focus more and more on the community, this has become an important resource for data on New York City, and partially on New York State.

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## **Samuel J. Wood Library Turns 50**

**Elizabeth Shepard and Lisa Mix**

Weill Cornell Medical College

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Weill Cornell Medical Center's Samuel J. Wood Library, home to several chapter members, recently marked its 50<sup>th</sup> anniversary. Dedicated on October 17, 1962, the Samuel J. Wood Library and Research building was funded by the Wood Foundation, established in 1958 after the death of Samuel J. Wood, a realtor and president of the Wood's Business School in New York. Additional funds came from the U.S. Public Health Service and private donors.



That was then: the Samuel J. Wood Library in the early 1960s.

Libraries have been associated with both the New York-Presbyterian Hospital and Weill Cornell Medical College since well before 1962, however. The New York Hospital established a small library in 1797 and the apothecary was the first librarian. That library was dismantled in 1898, coincidentally the same year that Cornell University Medical College was established. In the early years of the Medical College, each department had its own library. The Medical College's first librarian, Josephine Nichols, hired in 1920, is credited with expanding the Department of Pathology library into a more general medical library. When the New York Hospital-Cornell Medical Center opened in 1932, the library was staffed by one professional librarian, with assistance from student volunteers and part-time help. By the late 1950s, it was apparent that the medical college library had outgrown its space. Construction on the new library began in 1959.

The Samuel J. Wood Library combined the medical college library with the Cornell University School of Nursing's library. The new library had space for 78,000 volumes of books and periodicals, seminar rooms, study carrels and typing rooms. The first floor featured a current periodical section and an exhibit area for small displays. A new reference department was formed.



Over the next 5 decades, the library continued to grow, adding several new units, and modernizing its space. The Medical Center Archives began in 1971, when an archivist was hired to gather materials for the New York Hospital's bicentennial celebration. In 1990, the Library unveiled expanded space, featuring a sunken reading room, computer lab, and new seminar rooms. The Office of Academic Computing was established circa 1991. In 2007, the Myra Mahon Patient Resource Center opened, offering an array of consumer health resources to the local community.



This is now: the library's Smart Desk, launched November 30, 2012, combines library information and IT support in a single service point.

Today, the Samuel J. Wood Library employs 33 staff, including 11 professional librarians. Like all medical libraries, the Wood library is constantly adapting to meet the needs of its users, introducing new resources and services such as a mobile website, chat reference and embedded librarians. Patron needs are also driving renovation of the library space. A newly refurbished state-of-the-art computer lab was completed in September 2012. Construction is set to begin on a 24/7 student study room and a collaboration room in January 2013. Whatever the next 50 years may bring, the library staff remain committed to offering excellent service.

## What To Expect When You're Expecting (A Hurricane)

Peter Cole

Saint Michael's Medical Center

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Ten minutes before Code Triage-External was called throughout hospital, and ten days after my daughter was born, my wife called me: "The power and heat are out, and I can hardly see anything." The hospital's incident command team had been setting up the emergency operations center that morning, and I had already missed a briefing due to an urgent patient care request. Although weather reports throughout the past couple days claimed Hurricane Sandy had been downgraded to a Tropical Storm, several hospitals in the NYC-metro area had already evacuated, and cold saltwater was introducing itself to highways and city streets. Our hospital's back-up generator could only accommodate "essential services." Not knowing what to do, I tried to send as much of the library's power into the hospital's emergency back-up generator that I could, (read: two computers, two printers, and a copier were the library's only working pieces of equipment) unplugged the rest of the library's equipment, and headed home.

Although more than three months have passed since Superstorm Sandy pounded New York and New Jersey, and many libraries have reopened, the questions surrounding that day still linger: "How do you connect users to your online resources through back-up servers licensed to the same entity but of a different name?" "How do you check the library's disaster plan on the wiki when the servers are under siege?" "How do you adhere to CDC guidelines for proper handling and storage of human milk when there's no power, heat, and your in-law's house is devoured by the Atlantic Ocean?" As we develop new skills through disaster readiness and new disasters test our ability to use these skills, what are the ways we as a profession can help inform and contribute to our respective institutions?

Two days later, I found myself apologizing to our Director of Emergency Preparedness for walking out on the response team's efforts. She stopped me, noting that my family emergency plan comes first, and she thanked me for following through with the hospital's emergency operations protocol. In *The Chronicle of Higher Education's* article reviewing the challenges NYU's Ehrman Medical Library faced after Sandy, Jennifer Howard notes that "communication is at the heart of good disaster planning."<sup>1</sup> How true that is: over the weeks that followed, the library functioned as a safe haven for hospital workers needing to power their phones, and email or Skype with their loved ones. Like many other libraries throughout New York and New Jersey, it was seen as one of the "spots where patrons (could) find a community."<sup>2</sup>

As we head into a season of symbols and reflection, I can't help but think of the ways that libraries are at the heart of communication...for our users, our profession, and our respective institutions.

<sup>1</sup>Howard J. Storm Damage at NYU Library Offers Lessons for Disaster Planning in the Stacks. *Chronicle Of Higher Education* [serial online]. November 23, 2012;59(13):A18. Available from: MasterFILE Premier, Ipswich, MA. Accessed December 19, 2012.

<sup>2</sup>Al-Muslim A. Libraries become go-to places for powerless. Newsday, (Melville, NY) [serial online]. November 3, 2012: Available from: Newspaper Source Plus, Ipswich, MA. Accessed December 19, 2012.

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## Time to Renew Your Chapter Membership for 2013!

Pay Online with PayPal:

<http://www.nynjmla.org/blog/membership-information/paypal/>

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## Government Relations

Cathy Boss

Booker Health Sciences Library

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According to the Association of American Medical Colleges, (<http://www.capwiz.com/aamc/home/>), teaching hospitals and medical schools are concerned about the pending sequestration mandated by the Budget Control Act (BCA). Programs vital to the health of the American people, including medical research supported by the National Institutes of Health (NIH) and Medicare's support for Graduate Medical Education (GME), would be affected.

Sequestration would reduce NIH funding by \$2.5 billion in FY 2013. NIH has estimated that a cut of this magnitude would mean approximately 2,300 fewer research grants in FY 2013, representing one quarter of new and competing grants the agency expects to fund. This cut would have a disproportionate impact on medical schools and teaching hospitals, which conduct more than half of the research funded by NIH.

Some of the proposals to avoid sequestration and reduce the deficit would also be devastating to American health and health care. Cutting Medicare support for GME and hospital outpatient payments would have a disproportionate impact on academic medical centers and their ability to care for our nation's sickest, most vulnerable patients both now and in the future. Medical schools are increasing their capacity by 30 percent, but any cuts to GME will result in fewer doctors being trained and practicing across the country.

The Medical Library Association has written a letter that addresses the impact of the sequestration on NLM funding:

[http://www.mlanet.org/government/gov\\_pdf/2012\\_sept\\_sequestration\\_ltrr.pdf](http://www.mlanet.org/government/gov_pdf/2012_sept_sequestration_ltrr.pdf)

As a medical librarian, I would like to recommend that you consider writing letters to Washington. Urge your representatives and the President to work on a solution that avoids sequestration but does not disproportionately harm the institutions that the nation depends upon to provide today's life-saving care and tomorrow's doctors and medical advances.

## Get to Know Your Chapter

Sisalee Hecht, MSLIS, AHIP

Eastwick Education

[shecht@eastwick.edu](mailto:shecht@eastwick.edu)

Meet Antonio DeRosa, the Assistant Reference Librarian at the Memorial Sloan-Kettering Cancer Center Medical Library in New York City! Antonio worked part-time at MSKCC while earning his MLS at Pratt Institute. Before graduate school, Antonio was a pharmacy technician in New Paltz, NY, and Cambridge, MA. He received his BA in English from the State University of New York (SUNY) at New Paltz.

Antonio credits Pratt with information science. He says it creative aspects of librarianship the more technical and courses offered ranged from art digitizing cultural archives to

Antonio's main responsibilities consultation services for the user systematic review collaboration instruction; literature searching current awareness consultation; iPad training and personalization; and other specialized projects, including educational LibGuide development and usability testing on MSKCC's website redesign. Antonio also contributes weekly to the library's blog, where he highlights key resources. He is a staff writer for the online publication, *iMedicalApps*, where he writes weekly reviews for the Android platform. He also writes for the journal *Evidence Based Library & Information Practice*, where he publishes critiques of the evidence in scholarly papers.



preparing him for the changing field of was a great fit for him in that it fused the (as Pratt is mainly an art school) with technological facets of the field. The librarianship, rare book collections, and XML, web design/UX and metadata.

at MSKCC are providing reference and community. These services include (with co-authorship); customized and research/search strategy assistance;

Antonio graciously acknowledges several of his colleagues, supervisors, teachers, and mentors: Donna Gibson (for trusting and providing him with the tools needed to grow); Marisol Hernandez, Isabel Sulimanoff and Sarah Jewell (for continually teaching him what it means to be a Reference Librarian); Amy Draemel (for being the first to give him a chance); Janet Waters (for being his advocate and giving him the confidence to succeed); and Helen-Ann Brown Epstein and Debbie Rabina (for giving him an informative, challenging and enlightening introduction to the field). He credits them for helping him to become a valuable part of the profession.

Antonio has been a resident of New York for most of his life. Born and raised in Highland, NY (nestled between New Paltz and Poughkeepsie), he has lived in Brooklyn for the past three years. Antonio is a member of the national MLA and the Cancer Librarians section. He is Chapter Council Representative (alternate) for NY/NJ. Antonio is mainly interested in mobile health enterprise, new technologies for health literacy and fluency, and evidence-based health-care initiatives.

## Chapter Council Presents Sharing Roundtables

Becky McKay and Tim Mason

[rlmckay@library.tamu.edu](mailto:rlmckay@library.tamu.edu)

Please plan on attending the Chapter Council Presents Sharing Roundtables at MLA '13 in Boston, MA on Sunday, May 5, from noon-1:30 for lunch and informal discussions. Attendees must register for a topic as part of their MLA '12 registrations; No onsite registration is available. Tickets are \$42 and include a plated lunch with a salad, entrée, and dessert (indicate dietary restrictions on your registration form).

MLA offers one free lunch ticket per topic to new members (MLA member for five years or less) that register for the meeting via the online registration system. Tickets are paid through Chapter donations and MLA and are available on a first come first served basis. See the preliminary program for details on how to register for a free lunch ticket.

Facilitators and recorders will be at each table to initiate discussion and to document the discussion for posting on the Chapter Council Web site ([www.chaptercouncil.mlanet.org](http://www.chaptercouncil.mlanet.org)). Facilitators and recorders earn one point toward membership in the Academy of Health Information Professionals for completing these activities. \*\*\*If you would like to share your skills and expertise as a facilitator or a recorder for a particular, please e-mail Becky McKay at [rlmckay@library.tamu.edu](mailto:rlmckay@library.tamu.edu).\*\*\*

Based on a survey of members as well as comments from previous roundtable attendees, the following discussion topics were chosen for MLA '13.

TOPICS FOR 2013 ROUNDTABLES (Topic descriptions are available online at: [www.chaptercouncil.mlanet.org/roundtables/index.html](http://www.chaptercouncil.mlanet.org/roundtables/index.html))

1. Budget Cuts Problem Solving\*\*
2. Copyright Issues
3. Ebooks
4. Electronic Medical Records--The Role of the Library
5. Embedded Librarians
6. Health Literacy
7. Instruction Techniques
8. Integrating You or the Library into the Curriculum
9. iPads in the Curriculum, Clinics and Library\*\*
10. Issues in Hospital Librarianship
11. Liaisons Stepping Out of the Library
12. Library Redesign\*\*
13. Library Support for One Health Initiatives\*\*
14. Literature Searches to Support Systematic Reviews
15. Measuring Success & Influencing Decision Makers
16. Mobile Technologies for Medical Librarians
17. Negotiating with Vendors
18. New & Emerging Roles for Medical Librarians

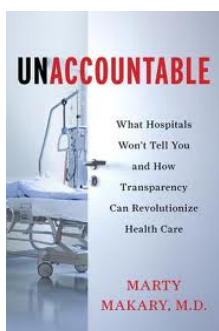
19. Outreach Services\*\*
20. Scholarly Communication
21. Solo Librarians
22. Supporting Translational Research
23. Teaching Evidence Based Medicine to Students & Faculty
24. Virtual Reference

## Reader to Reader

Sarah Jewell, MLIS

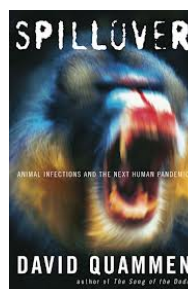
Memorial Sloan-Kettering Cancer Center Library

[jewells@mskcc.org](mailto:jewells@mskcc.org)



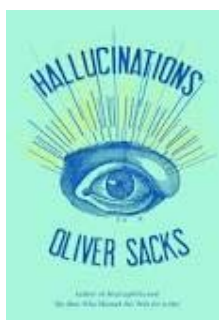
### Unaccountable

**Dr. Marty Makary**, a surgeon of Johns Hopkins, reveals some of the hidden problems with our current healthcare system.



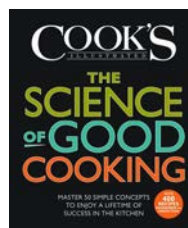
### Spillover

**David Quammen** describes the dynamics of zoonotic diseases, how they travel from animals to humans and how they can quickly evolve into full-scale pandemics.



### Hallucinations

**Oliver Sacks** proposes that hallucinations are much more common than believed and details some unusual cases of patients.



### The Science of Good Cooking

This book brings the science to the stove and educates you about the basic principles that every great cook knows.



### How Many More Questions?

**Rochelle Caplan**, a professor of Psychiatry at UCLA, provides guidelines on improving interactions with medically ill children.



### Becoming Water

**Mike Demuth** offers a tour of Canadian glaciers, covering their history, their complexity and their tenuous future in today's warming world.